OFFICE OF THE EXECUTIVE DIRECTOR:
FINANCE DEPARTMENT

DRAFT
TARIFF POLICY
FINANCIAL YEAR 2026/2027

Notice is hereby given that the Municipality has undertaken a review of its existing policy and invites members of the public and all interested stakeholders to submit written comments on the proposed amendments.

1. [ ] Words in bold typeface within square brackets indicate omissions from the existing policy.

2. _____ Words in bold that are underlined with a continuous line indicate insertions into the existing policy.

3. This document reflects proposed amendments only. All provisions of the policy not expressly indicated as deletions or insertions remain unchanged and in full force and effect.

Clause 9.1.1 **[The Municipality shall impose a fixed monthly Water Loss Levy on all domestic water customers, as approved annually by resolution of the Municipal Council during the budget process.]**

Clause 9.7.2 **[The purpose of the levy is to fund limited write-offs of water consumption charges resulting from verified undetected underground leaks within a customer's water installation.]**

Clause 9.7.3 **[The Water Loss Levy is imposed in terms of section 75A of the Municipal Systems Act, 2000 and section 229 of the Constitution of the Republic of South Africa, 1996 as a charge or surcharge relating to a municipal water service.]**

Clause 9.7.4. **[The levy does not constitute an insurance product but provides for a regulated and limited write-off mechanism as provided for in the Municipality's Credit Control and Debt Collection Policy.]**

All comments and representations must be submitted in writing to this email address: Fikile.Manqele@durban.gov.za or hand delivered to:
Ground Floor, Florence Mkhize Building,
251 Anton Lembede Street,
Durban.

Please note that the **closing date for submission of comments is 30 April 2026**. No late submissions will be considered.

Full details of the Council resolution and the Municipality's Tariff Policy being reviewed are available for inspection on the municipality's offices, website (www.durban.gov.za) and public libraries within the eThekwini Municipality's jurisdiction.

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